

## How to report a pothole

| AREA AND TYPE OF ROAD                                       | WHO'S RESPONSIBLE                                      | HOW TO REPORT THE POTHOLE   |
|---|--|---|
| Eng, Wal & Scot - Local roads, B roads and smaller A roads* | Local council  | Call the council or report via its website. For Eng & Wal you can find the council by postcode on the <a href="#">Gov.uk</a> website and for Scot check the <a href="#">Convention of Scottish Local Authorities</a> site |
| Eng - Motorways and trunk roads (major A roads)*            | Highways Agency  | Email <a href="mailto:ha_info@highways.gsi.gov.uk">ha_info@highways.gsi.gov.uk</a> or call 0300 123 5000 (open 24/7)  |
| Greater London - Roads listed as 'red routes'               | Transport for London                                   | Report it on the <a href="#">Transport for London</a> website or call 0343 222 1234   |
| NW, NE and SE Scotland - Motorways and A roads              | Bear Scotland (maintenance firm for Scottish Govt)     | Report it on <a href="#">Bear Scotland's</a> website or call 0800 028 1414 for NW Scotland, 0800 587 1107 for NE Scotland and 0800 138 9903 for SE Scotland   |
| SW Scotland - Motorways and A roads                         | Scotland Transerv (maintenance firm for Scottish Govt) | Report it online at <a href="#">Scotland Transerv</a> or call 0800 028 1414   |
| Wales - Motorways and trunk roads                           | Traffic Wales  | Call 0300 123 1213  |
| N Ireland - All roads                                       | Transport NI (formerly Roads Service)                  | Call 028 9054 0540 or report it on the <a href="#">Transport NI</a> website   |
| Eng, Scot, Wal, NI - Private roads, eg, car parks           | Private firms  | Contact the company directly  |

\*Broadly speaking local councils take care of local A roads and the Highways Agency major A roads, although it's impossible to say categorically and exceptions apply. Check the Highways Agency's [map](#) to see the roads it's responsible for.

<sup>1</sup> Table source moneysavingexpert